



New Credit Card Processing Surcharge

Dear Valued Customer,

Effective November 13, 2025, a credit card surcharge will be applied to payments made with any credit card through our Billtrust online payment portal. The surcharge will be no more than 3% and will be clearly shown at the time of payment.

Key points to note:

- If you want to avoid the surcharge, simply choose to pay by any other payment method, including debit card, e-check, ACH, wire transfer or cash at your local branch.
- The surcharge is not greater than our expenses associated with accepting credit card payments. By law, Vermeer Texas-Louisiana cannot profit from this surcharge.
- Where prohibited by state law, Vermeer Texas-Louisiana will waive credit card surcharges.
- Vermeer Texas-Louisiana will notify you of a possible surcharge prior to payment authorization when using a credit card.
- The surcharge will only be applied when customers pay via credit card through our online portal and will NOT impact customers who pay via Check, Wire, ACH or other non-credit card methods.

We appreciate your partnership and understanding during this transition. By implementing this surcharge, we can continue providing excellent service to you and support the extension of payment terms. If you have any questions, please contact us at credit@eocinc.com.

Thanks,
Vermeer Texas-Louisiana